

GOVERNMENT OF ANDHRA PRADESH
ABSTRACT

Strengthening Development Communication for Health - Health Information Help Line (HIHL) – Procurement of Services for implementation of HIHL service in the state- Permission to issue show cause notice to M/s HMRI for withdrawing the services from HMRI – Orders Issued.

MEDICAL, HEALTH AND FAMILY WELFARE (K2) DEPARTMENT

G.O. Rt. No. 1175

Dated:24.6.2011

Read the following:-

1. G.O.Rt.No.1636 HM&FW (K2) Dept. Dt.4.12.2010
2. G.O.Rt.No.1640 HM&FW (K2) Dept. Dt.6.12.2010
3. G.O.Rt.No.857 HM&FW (K2) Dept. Dt.15.4.2011
4. Rc.No.3921/FDHS/G2/2011, Dt.2.5.2011 of CH&FW

ORDER:

1. In the reference first read above the government has assumed the management of Fixed Day Health Services (FDHS), which was being managed by the Health Management Research Institute (HMRI), following protracted strike by the HMRI staff. The government has issued orders for operation of the fixed-day health services under the direct control and management of the District Collector in order to ensure uninterrupted health services to the people living in rural and tribal areas of the state.
2. In the reference third read above the government has permitted the Commissioner of Health and Family Welfare (CH&FW) to integrate FDHS with the Primary Health Care (PHC) system and to launch the bidding process for outsourcing the FDHS fleet management, data management and the operation of Health Information Help Line (HIHL).
3. In the reference fourth read above, the CH&FW has informed that the Memorandum of Understanding dated 10.2.2009 between government of Andhra Pradesh and M/s HMRI required a notice of three months for withdrawal from the Agreement. In this context, the CH&FW has requested for permission to issue notice to M/s HMRI for withdrawing services of call center from HMRI.
4. The government after careful examination of the matter hereby permit the CH&FW to issue notice to HMRI for termination of contract for the management of HIHL duly notifying the HMRI of the intention of the Government to withdraw from the MOU with effect from 1 September 2011. The CH&FW shall make payment to HMRI for the operation of HIHL until the expiry of contract based on actual expenditure in the first week of the month.
5. The Commissioner of Health & Family Welfare shall immediately launch the RFP process for sourcing a competitive service provider for 104-HIHL, FDHS fleet management and data management. The CH&FW must redefine the terms-of-reference (TOR) for HIHL based on the need and submit to government for review and approval within seven days.
6. The Commissioner of Health and Family Welfare shall take further necessary action in the matter.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

Dr. P.V.RAMESH
PRINCIPAL SECRETARY TO GOVERNMENT

To
The Commissioner of Health and Family Welfare
Copy to the Chief Executive Officer,
M/s HMRI, 1.11.256, Wall Street Plaza,
Street No.1, Begumpet, Secunderabad.

//FORWARDED::BY ORDER//

SECTION OFFICER